

From: Morris, Adele
Sent: Tuesday, December 29, 2015 8:16 PM
To: Jerrom, Charlie; Linforth-Hall, Maria; Noakes, David
Subject: RE: Thai Silk Review Joan Street

Dear Charlie

I would like to add my support to the review of the licence for Thai Silk restaurant on Joan St. All of the restaurants and bars in Isabella St have been causing problems for residents for several years, and there have been numerous complaints made to the Council both by residents and by myself about this. This includes me writing to the Chief Executive on more than one occasion.

The issues are largely related to noise and antisocial behaviour, and are caused by a lack of adherence to the licensing conditions. This includes allowing patrons to crowd and block the highway, drink outside beyond the permitted hours, drink in areas which are not covered by their licence and playing music with the doors open. This list is not exhaustive.

Best wishes

Councillor Adele Morris
Cathedrals Ward Liberal Democrat Councillor
Opposition Spokesperson for Regeneration
Vice Chair of Licensing Committee
Member of LGA Environment, Economy, Housing and Transport Board

Tel: [REDACTED]

twitter.com/AdeleCathedrals

<http://adelemorris.mycouncillor.org.uk/>

From: Noakes, David
Sent: Sunday, January 03, 2016 09:39 PM
To: Jerrom, Charlie; Linforth-Hall, Maria; Morris, Adele; 'licensing@southwark.gov.uk.'
<licensing@southwark.gov.uk.>
Subject: Re: Thai Silk Review Joan Street

Charlie,

I would like to add my support for the license review of Thai Silk in Joan Street.

I have been a ward councillor for Cathedrals Ward for almost 10 years and although I cannot give you specific details about dates, times and particular breaches, I am aware as a result of correspondence from constituents in Styles House of the long standing issues and complaints they have suffered from and made about the licenced establishments in Joan Street and Isabella Street.

These include noise nuisance from patrons drinking outside into the early hours, music and the use of Isabella Street and Joan Street as an extension of their premises.

I believe that breaches of the licenses have been observed by the noise team and licensing officers and that it is time that the unacceptable impact on residents' amenity is addressed by more effective and robust conditions.

Councillor David Noakes
Liberal Democrat Councillor for Cathedrals Ward
Deputy Leader of Southwark Liberal Democrat Council Group
Opposition Spokesperson for Health
Vice Chair of Healthy Communities Scrutiny Sub Committee

Tel. no. 020 7525 1326
E-mail david.noakes@southwark.gov.uk

From: Linforth-Hall, Maria
Sent: Monday, January 04, 2016 11:43 AM
To: Jerrom, Charlie
Subject: RE: Thai Silk Review Joan Street

Dear Charlie,

All of the restaurants and bars in Isabella St have been causing problems for residents for several years, and there have been numerous complaints made to the Council both by residents and by myself about this. This includes me writing to the Chief Executive on more than one occasion.

The issues are largely related to noise and antisocial behaviour, and are caused by a lack of adherence to the licensing conditions. This includes allowing patrons to crowd and block the highway, drink outside beyond the permitted hours, drink in areas which are not covered by their licence and playing music with the doors open. This list is not exhaustive.

Regards

Maria

Cllr Maria Linforth-Hall
Liberal Democrat Councillor
Cathedrals Ward
Opposition Spokesperson for Adult Social Care
Vice Chair of Planning Sub Committee B
Southwark Council
The Members' Room
160 Tooley Street
London SE1 2QH
Tel: 020 7525 0332
Mobile: [REDACTED]
E-mail: maria.linforthhall@southwark.gov.uk

From: [REDACTED]
Sent: Wednesday, December 23, 2015 3:46 PM
To: Regen, Licensing
Subject: Review of Licenses - EV, Jack's Bar, Thai Silk; all on Isabella Street SE1 8DA

EV at 97-99, SE1 8DA, License number: 845614
Jacks at 96, SE1 8DA, License number: 843349
Thai Silk at 94-95, SE1 8DA, License number: 849435

I would like to support the review of these premises on Isabella Street SE1 8DA, and make the following comments:

- The sound limiting device on the speakers is useless as Jacks has supposedly used one for the last year and that doesn't seem to work. I propose that we ask for the bars to remove their very loud speakers and have new speakers installed under 100 watts power, that way the music won't be able to be played too loud.
- I also think that the furniture put outside the boundary area should be disposed of (for EV and Thai Silk, although the benches opposite Thai Silk came from Jacks). It encourages drinkers to stay on late into the night and early morning.
- The bar should be responsible to clean up around the full area early in the morning, they should not wait for the council cleaner to spend hours cleaning their broken glasses
- None of the bars should be allowed to empty their bottles bin late at night; this noise is extremely loud.
- I think that the very late license that Thai Silk has for its 'private club' needs monitoring. How can you be sure that only smokers will be allowed back in after 1am?

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Sent: Sunday, December 27, 2015 11:51 PM

To: Regen, Licensing

Subject: Review of Licenses - EV, Jack's Bar, Thai Silk; all on Isabella Street

I would like to make a representation regarding the review of the following licenses:

EV, 97-99 Joan Street, SE1 8DA, License number: 845614

Jacks, 96 Joan Street, SE1 8DA, License number: 843349

Thai Silk, 94-95 Joan Street, SE1 8DA, License number: 849435

I would like to support the review of these premises, and thank the enforcement teams for all their observations over the last year. I particularly want to support the 'New Conditions' they would like to impose on the businesses and give the following account to justify my support of these conditions. **I would also like to request two other conditions.** One is related to the position of any speakers inside the premises, I think they should be placed well inside the premises and not on the external walls right near the entrance; this would help retain the noise inside the premises and stop leakage as people leave. The second condition is related to the location of the premises in a Saturation Zone; they should be asked observe this 'legislation'.

The first complaint I made regarding the noise from these bars was in 2011; the complaint can be seen on the SE1 Forum. Since then I have been in constant communication with the council about the noise and crowding; particularly over the last two years as the bars have become very popular. I have also gone downstairs to the bars in the evening and asked for the music to be turned down. Each of the bar has a deep 'terrace' of about four metres, EV has three arches, Jacks one and Thai Silk has two so this gives an idea of the width of the terraces; they are all much larger than the average outside space enjoyed by most bars in London. Over the years the 'spill over' from the terrace has increased dramatically, to the point that it is not possible to walk down the middle of the road. I once went down and did a quick head count and counted 356 people standing beyond the terraced areas, there must have been about the same number out on the terraces. The noise created by such a large number of people out in the open is so loud, that I cannot have any windows open in the summer, and can't use my kitchen window at all during the evenings. Add to this the bass from loud music and it has become impossible to rest in my own home.

Picture: Dozens of people sitting out on the terraces, and hundreds of people out on the road and opposite pavement



On 15 August 2014, the Environment Protection Team visited my flat as a direct response to my complaints and found the following:

Please find below a summary of the Environmental Protection Team's inspection of area in the vicinity of the licensed premises in the arches on Isabella Street (EV, Jacks and Thai Silk) and the result of the noise impact assessment at Fla [REDACTED] Styles Hous [REDACTED] 09.15 - 23.00hr on Friday 15th August 2014.

Mark Prickett and Sarah Newman of the Environmental Protection Team were in attendance.

21:15 - Arrived on site.

Music and bass noise audible on corner of Isabella Street and Joan Street.

21:20 - 21:25 - We walked the length of Isabella St.

Thai Silk - Front doors and concertina doors all open. Loud audible music from within premises heard on Isabella St. Approximately 40 patrons beyond the external (plant potted lined) boundary on Isabella St .

Jacks - Front doors and concertina doors all open. Loud audible music from within premises heard on Isabella St. Approximately 65 patrons beyond the external front terrace, mostly stood on Isabella St. and around high tables and chairs.

EV - Front doors and concertina doors all open. Loud audible music from within premises heard on Isabella St. Approximately 20 patrons on Isabella St and 20 patrons in the section of chairs and tables on the opposite side of Isabella St. related to EV.

Jacks had largest number of patrons on Isabella Street.

All 3 premises were playing music at a volume that emanated beyond their premises boundary.

There were approximately 200 persons in the open either on the terraces of the premises, on Isabella St or on the landscaped area at the other side of the street.

21:30 -

11th floor communal/staircase balcony which faces north (towards Isabella St)

Patron and music noise from Isabella St were the dominant noise sources. The bass beat from the music being played in the bars was clearly audible above passing trains on the viaduct above the licensed premises.

Within the kitchen/lounge. (Window by kitchen sink facing north overlooking Isabella St. Lounge windows x 2 facing east towards Southwark Tube Station. Balcony on south facade.)

Music and patron noise from Isabella St were clearly audible when the windows were open in kitchen/lounge. The TV was on when we arrived, this could be heard above the external noise, but an increase in TV volume would have been required if anyone wanted to watch it with the windows open. With both the kitchen/lounge windows and window vents closed the music and patron noise were audible with all other electrical equipment turned off. The ticking of a decorative clock was the predominant noise source and was louder than the external noise.

A reduction in external noise levels was noticed at around 22:00. On viewing from the window it could be seen that the majority of patrons had left the area or were now within the premises' external boundaries and under the canopies. There were approximately 5 persons left on Isabella Street.

The internal noise levels were not sufficiently intrusive to be considered a statutory nuisance due to noise. However, the external noise levels at the facade constituted a substantial public nuisance due to noise.

Indicative noise monitoring;

Short term noise readings of approximately 5 minutes each were taken in the habitable rooms of [REDACTED]

NB: Readings taken after 22:00 when activity on Isabella St had reduced. Could expect up to 10dB increase in levels when Isabella St at peak usage.

22:02 - In the bedroom with windows and vents shut (facing north towards Isabella St) 29/30dB(A).

When train passed this rose to 33-35dB(A).

Bedroom with window partially open - 50-53dB(A). Other noise sources were also prevalent during the assessment including road traffic, helicopters & trains.

22:15 - On the communal balcony facing north towards Isabella St - 66-68dB(A).

22:30 - In the kitchen/lounge with windows and vents shut - 36-38dB(A).

In the kitchen/lounge with one east facing lounge window partially open - 50/51dB.

Summary of the discussion with the complainant

The resident advised that she suffers from mild tinnitus.

The resident reported they are predominantly disturbed by both music and patron noise during busy weekends (Thurs - Sat) between the hours of 18.00 - 00.00hrs.

The resident does not want the licensed premises closed but would appreciate a more considerate operating approach and improved control over the number of patrons beyond the boundaries of the premises, in Isabella St and on the land on the other side of the street.

22:45-23:00 - Walked back along Isabella Street.

EV - Full frontage open. Music from premises clearly audible on Isabella St. Concertina doors were closed at 23:00 with some tables and chairs being put away.

Jacks - 22:45 - Concertina doors closed with approximately 45 patrons remaining in the external area. Noise from both patrons and music was clearly audible on Isabella St. The main doors were open with no acoustic lobby installed. At 23:00 the outdoor area was closed, tables and chairs were put away and the front door closed.

Thai Silk - Premises still trading but all front doors were closed and the external area vacated. There was occasional noise bleed out when the front door was opened to permit patrons and smokers to leave and enter.

Besides the noise nuisance, I have always had public safety concerns about crowding on the street as it is impossible to walk down there with ease during summer months, particularly on Thursday and Friday evenings. All three premises have put seats and/or tables beyond the terraces and on the opposite pavement and have made it almost impossible for wheelchair users and people with pushchairs to get past. The bars' Waiters and Waitresses serve people at these tables.

Picture: early evening, and this is the pavement on the opposite side of the road, some customers are sitting on stools put there by EV



Picture: The terraces are full, most premises are keeping the road clear as instructed by the council, however, they are sending their customers across the road onto the pavement





In April 2015 they were asked to move the furniture they have put out beyond their property/terraces and it is still there. The furniture that has been put on the opposite side of the road on the pavement is left out all the time and encourages street drinkers to sit on them late at night. What this has done, is to move the patrons even close to my block of flats and so the noise is even louder. At one time, EV even had signs on the tables saying they were reserved for their patrons. Other tables they have put on the pavement have created a barrier that could prevent an escape if a lone person was being pursued. It encourages the bars' clients to hang around long after the bars are closed, this means that patrons then end up using the street, or our estate as a toilet. Clearly this is just a nuisance for anyone who lives in the area.

Picture: furniture on the opposite pavement creating a barrier

Picture;

table on the pavement on the opposite side of the road with a reserved sign



In addition to this public safety concern, I have witnessed numerous fights outside the bars and on occasions the police have been called and attended. This can be verified with the police (occasionally Lambeth attend as the street is on the boundary between Lambeth and Southwark).

Finally, I think it is absolutely essential that these new conditions are imposed because the bars have shown very little willingness to abide by their current conditions despite the many visits by officers who have discussed these issues with them. They have ignored advice from the Environment Team regarding furniture and done other things without permission eg chopping (very badly) huge branches off the trees on the street, installing strip lighting without permission on walls owned by London Underground and attaching advertising notices on public lampposts etc. I think this shows a total lack of regard for the area and shows that they cannot compromise or comply with officers from Southwark Council.

Picture: badly pruned tree
installed on our allotment wall

Picture: strip lights
installed across the width of
the street





I have no wish for these bars to close down, but they are very large premises with large terraces and should be able to run very profitable businesses without taking over the street and causing a nuisance.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: Sunday, January 03, 2016 10:59 AM
To: Regen, Licensing
Subject: Reviews of licenses 843349, 845614 and 849435 on Isabella St

To whom it may concern,

Regarding the following license reviews:

843349, Jacks, 96 Joan Street, SE1 8DA
845614, EV, 97-99 Joan Street, SE1 8DA
849435, Thai Silk, 94-95 Joan Street, SE1 8DA

I am writing in strong support of the review of all three licenses and am in full agreement with all of the Licensing Team's proposals.

All three establishments have caused me and my neighbours issues for some five years now in the areas of disorder, public safety and public nuisance. Countless times I have witnessed or heard at street level or from my residence 10 floors up from street level:

- large numbers of heavily intoxicated patrons leaving the venue at closing time and remaining on Isabella St shouting and singing at a volume high enough to wake me. In warmer months this occurs at least twice every week
- excessively loud music during business hours. In warmer months this occurs at least three times a week
- excessively loud music after business hours on occasion (as recently as after midnight on 29 December 2015)
- dozens of non-smoking patrons outside the venue after the permitted hours. This was the absolute norm until 2014 but still occurs on a regular basis
- doors and windows of the venues left open to Isabella St after the permitted hours, again this was the absolute norm until 2014
- physical fights between patrons of the venues on Isabella St, many extremely violent, often attended by police
- The public thoroughfare being used by patrons all year around, to the extent in warmer months where it is difficult to pass through. I have been verbally abused on two occasions by patrons for requesting that they let me pass while carrying shopping or luggage
- patrons consuming drugs in the greenery on Isabella St
- rubbish and broken glass left in Hatfields and Isabella St as well as glasses and bottles being thrown over the fence between Isabella St and the allotments of Styles House
- patrons urinating in Isabella St, Hatfields and Styles House grounds

At times the three venues have brought some of these issues under control for short periods of time but this has never been long-lasting. I would also note that on many occasions, specific complaints about breaches of license made by both residents and the Council have been ignored by the venues as rapidly as the following day.

Yours faithfully

[REDACTED]
[REDACTED]
[REDACTED]

I would like to make a representation regarding the review of the following licenses:

- EV, 97-99 Joan Street, SE1 8DA, License number: 845614
- Jacks, 96 Joan Street, SE1 8DA, License number: 843349
- Thai Silk, 94-95 Joan Street, SE1 8DA, License number: 849435

I write to support the review of these premises.

I believe the conditions being suggested are sensible, particularly given that many of the problems are caused by the noise outside the premises.

I think it should be emphasised that all of the premises concerned are in Southwark's saturation zone, which was introduced because of the anti-social behaviour and alcohol related crime arising from licensed premises.

I support all of the conditions suggested, but have made some additional ones which I would like the licensing committee to consider:

Consider introducing licensed door people for Thursday, Friday and Saturday nights.

One of the biggest problems is that people are leaving the premises extremely drunk and causing problems and disturbance as they leave. Whenever I have had to ring the police due to fighting it has been as customers are leaving at the end of the night. It is common for drunken customers to be noisy from Isabella Street all the way to Waterloo Station (and we can still hear them), which means that residents are disturbed over a wide area. One of our biggest frustrations is that when trouble occurs on Isabella Street the staff from the bars take no steps to stop this (and can themselves add to it, as is shown by the investigation undertaken by officers).

Properly trained door people will be able to deal with the aggression arising from large groups of drunken people.

Closure of the terrace at 10pm.

I personally think this is still too late and should be 9pm, as the level of noise experienced is very high and creates a considerable nuisance for local residents. We have to keep our windows closed most of the year and the noise is constant from around 5pm on several days of the week. We are hopeful that the other measures proposed such as limiting the leakage of music will assist with the noise, but ultimately, having three hundred people stood in the street in summer is going to be incredibly noisy and is creating a nuisance. Only the closure of the terrace at an earlier time will limit this (as well as considering the introduction of a limit on the numbers allowed outside).

Closure of doors and windows at 11.30pm.

This is far too late and means we will still suffer noise from music turned up too loud and people talking, eating and drinking. It is somewhat ludicrous that a bar can have the whole front of its building open, so all of the noise inside leaks out to affect those

living nearby. What bar, pub or nightclub is allowed to do this until 11.30pm at night anywhere else.

I would also like to raise the positioning of the music speakers. They should be inside the premises and not on the external walls, as allowing the opening of the front of the building, coupled with allowing speakers by the entrance will clearly mean a nuisance is likely to be caused.

External waste handling, collections, deliveries of external areas shall only occur between the hours of 9:00 and 23:00

Currently, bottles are being recycled in batches, which is very loud and in fact loud enough to wake up local residents. A specific condition should be included to limit this to the hours of 9:00 and 22:00.

Ev particularly, put away their fold up chairs by loudly banging them closed. They generally do this at 1am on a Thursday, Friday and Saturday after patrons have left. Again, this should limited to be carried out shortly after the terrace closes. Ev also leaves out a large number of chairs and tables, which encourages large groups to sit outside. Part of closing the terrace needs to include them putting away their chairs and tables. Jacks bar has fixed seating, which also needs to be considered.

There shall be no drinks permitted to be taken beyond the boundary of external frontage area at any time.

I would like this to be extended (if it is within the power of licensing legislation to do so) to include eating outside being limited to the external frontage area. Currently people sit at tables right up to the wall of Styles House and people sat eating, even if they are not drinking can be very loud and causes a nuisance.

Signage that “patrons are not permitted to take drinks off the premises and into Isabella Street”

I believe patrons will be unclear about what area is meant by Isabella Street. Given that all three premises have signage boards in the street and seating out there, it will seem to customers that the whole of the street is part of the premises (which I believe is part of why we have such problems now). Could this condition be made clearer?

The premises licence holder shall display a telephone number for local residents to contact management of the premises as and when necessary

We currently try calling the premises involved and the phone is unanswered. I feel it would be useful to detail how this telephone number will be answered.

Dispersal policy

I strongly support the introduction of this, but it is unclear what will be included. Given that this is major concern for residents and a big part of why the premises are

causing such a public nuisance, affecting public safety and are a risk to crime and disorder, more specifics about this would be better.

Alcohol for consumption off the premises is not sold for immediate consumption in the area

As people leaving the bars drunk and then standing in the street drinking is such a major problem, a much better condition would be not to allow any sale of alcohol for consumption off the premises.

Capacity limit

There is a serious public nuisance caused by the large number of drinkers on Isabella Street and a capacity limit should be introduced. There can literally be hundreds of people in the street in summer and it has defacto become a pedestrianized drinking area, which has happened without any agreement from the Council as it is not part of the current licensing conditions. Without a limit the situation will just continue. Currently in summer it is impossible to walk down this street as it is so busy, which really isn't an acceptable situation in a residential street. The large number of people also means we have a great deal of broken bottles, urination and general anti social behaviour that the presence of large numbers of drunken people bring. This is unacceptable in a town centre, but we aren't a town centre we are just a residential street.

Licence review

Local residents had thought that the licence review would mean the bars were more careful during this period, but this has not been the case. It appears that the premises are unaware of the nuisance they cause and unclear what needs to be done to stop it, which is why I believe the conditions need to be more specific. The attempt at an action plan by Council officers also demonstrates that the bars are unwilling to really try to improve the situation and the Council needs to impose conditions upon them.

Recent examples

The period in the week before Christmas was terrible and the noise was incredibly intrusive, but one of the big problems with the bars is that it is continuous, not just a one off. We live in a noisy area and are used to it, but the level of noise from the bars goes beyond what is reasonable. We have just had the fireworks on the Southbank and it was interesting to note that the noise from the speakers and crowd of 500,000 people was still not as noisy as the bars are, week in and week out.

Over the last week Ev have had live music on two nights, which was in itself incredibly loud, but wasn't the only problem as we also had to suffer drunken people outside making a great deal of noise.

On the most recent Saturday - 2nd January I was woken at midnight with people leaving Ev, who were literally shouting at the top of their voices.

A group of around 25-30 people then stood in the street in Hatfields, who were so drunk they didn't move when cars came, who then beeped them to move. At one point 6 cars were in a queue, most of who were beeping repeatedly.

The patrons were so drunk they could not stand up and were falling down onto the parked cars. At one point around ten people were laying against the cars and across the bonnets. I could hear glass repeatedly breaking and there was a great deal of shouting and noise. As is probably clear, I could not sleep while this went on and it could be heard through my closed window. I eventually called the police because of the damage they were causing to the parked cars. They dispersed at about 1am, but I was still kept awake by Ev banging loudly as they put the chairs and tables away and recycled bottles.

This sort of incident is normal on a Saturday even in winter and is amplified in summer, as it's a much bigger group who are sat outside. It is normal to be kept up to 2am or 3am on a Friday and Saturday night in summer. This isn't a normal level of disturbance from bars.

Crime and disorder

I am unclear if there is a normal level of violence and fights to be expected from pubs, but I have witnessed numerous fights outside the bars and on occasions have called the police. This means that not only are we disturbed by the bars, we then have to get out of bed and ring the police, who often then ring back and want to discuss the matter. The same is true of the noise team, which is why we don't bother ringing anymore and only ring the police if there is a particularly bad fight, as it all takes up time and energy.

After about 11pm Isabella Street and the streets around can become very unpleasant and tense. The customers coming out of Ev are generally very drunk but the customers from Jacks and particularly Thai Silk are much more likely to get involved in fights. I am unclear why this is the case, but Thai Silk (and to a lesser extend Jacks) appears to be set up like a night club and is possibly why the customers are very different. There are often groups of young men, rather than mixed groups and I have witnessed some unpleasant fights where a group of men have attacked an individual for example. I have also had the impression that it has got worse over the last couple of years and there has been more incidents involving the police.

Finally, I would like to thank Southwark Council officers for the work they have carried out over the last year in relation to this matter. It is clear that they have tried to work with the businesses involved to improve the situation and when this didn't work they have carried out a detailed investigation, leading to the licence review. We are very appreciative of their hard work.

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██████████████████
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██████████
██

From: [REDACTED]
Sent: Monday, January 04, 2016 10:08 PM
To: Regen, Licensing
Subject: Objection to license applications: 850625; 850629; 850630

To whom it may concern,

Our names are [REDACTED] and we reside at [REDACTED]. Please confirm the date of this email as the date of our letter to you with the deadline for objections being 4 January 2015 (no time). We are emailing to object against the following licenses which are currently being reviewed:

Licence number: 850625
Application: JACKS
Address: Railway Arch [96 Joan Street SE1 8DA](#)

Licence number: 850629
Application: EV RESTAURANT BAR AND DELICATESSEN
Address: [97-99 Isabella Street SE1 8DA](#)

Licence number: 850630
Application: Thai Silk Restaurant & Bar
Address: Railway Arches 94 To [95 Joan Street SE1 8DD](#)

We would like to register our objection to the application of these licences on the basis that the premises above have become a public nuisance. We live across the road from these premises and we can confirm we have experienced the following:

- High levels of noise by people leaving the premises during the early hours of the morning which has increased in the time since the bars / restaurants opened.
- High levels of noise by workers in the early hours of the morning, roughly [1am](#)/2am and sometimes [5am](#) in the morning on numerous occasions. The noise I refer to is the emptying of hundreds of empty bottles into bins in the closing hours and by the waste collectors. The noise has woken me up on more than one occasion and again seems to have got worse as the years have progressed.
- High volumes of rubbish which left outside of the restaurants. The rubbish is literally left outside the premises opposite my house and I can confirm that as a result of the rubbish being left, vermin has been seen by me and neighbours of mine by the bins (although I do not have hard evidence of this). Given the huge amount of rubbish generated I would expect this would be collected on a daily basis at a reasonable hour during the day but it isn't.
- As recent as Saturday 2 Jan 2016, I was kept awake by loud music, screaming and shouting outside EV that went on well past midnight which as I understand is in breach of their licence. Cars were hooting their horns too. Following that was the smashing of the bottles into the bins that again took place into the early hours of Sunday without any regard to the residents.

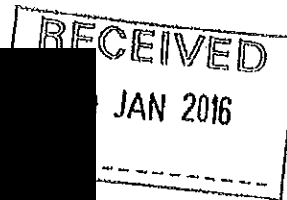
We have lived in the same street since [REDACTED] so I am in a good position to demonstrate how the area was before and after the above premises were granted their licences.

It doesn't give us pleasure to complain about this as we have used the bars on a number of occasions (without the staff knowing us/ our address) and we have always enjoyed ourselves at the bars. Sadly however, no thought or consideration is given to local residents, the majority of whom have lived there for more than 20 years (if not longer).

Best regards,

[REDACTED]

Review of licensing of Thai Silk
Jack's Bar and EV situate at 95, 96 & 97-99
Isabella Street respectively.
London



1/1/2016

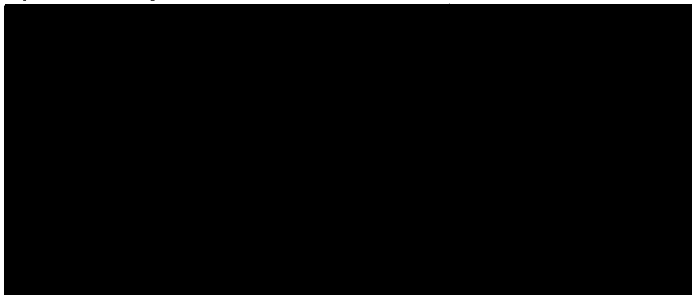
Dear Sir/Madam

I would like to add my voice to the proposed alterations to the licensing of the above premises. Which as I understand it seek to control the noise and nuisance to local residents and other properties nearby. I have lived with the very nuisances that I forecast would be a result of Southwark applying such long and lax licensing in the first place and they were the basis of my original objections . The noise from loud music, crowds of drunks and merry-makers is beyond belief at times, especially the shrieking and screaming of high pitched female voices, throw in foul language of loose tongues and we have Isabella Street . This continues under my bedroom window whilst the customers wait for their minicabs to arrive until 1-1.30 am. I then suffer all the noise and disturbance from minicabs revving their engines, pumping out poisonous fumes and the slamming of their doors by patrons of Isabella Street who care not one jot that there are bedrooms overlooking the street. Some of the men urinate in the closest semi-concealed point they can which is oftentimes our block entrance.. I have had repair bills for my car for a total of £750 over three incidences and foolishly remonstrated with a group of young drunks running over my car from front to back. I said "foolishly" because one of the drunks turned nasty and five against one old man was not good odds. Fortunately there was a peacemaker amongst the group.. My neighbour has just had her car repaired after damage caused by a drunk who got drunk in one of the bars in Isabella Street and decided it would be a good thing to jump up and down on her roof causing over £3000 worth of damage, she got her car back from the repairers just before Christmas. The culprit was caught by good neighbours and has had to pay that bill. So wanton damage to cars is still current. The bars have been allowed to take over the street completely, turning what was an Emergency Access Road with locked gates at either end into their private gardens and dining areas making it difficult for pedestrians to traverse the street. I dread to think what will happen if a serious fire breaks out there.

I now have bright strip lights shining across the street into my bedroom.

If all this was happening in the third world one would blame corrupt officials for allowing it to happen but this is Southwark and Southwark maintains the highest standards in there officials so why has nothing been done about these encroachments by the above businesses. I support any measures that brings an end to these abuses.

Yours sincerely,



1/1/2016

1/1/2016

Handwritten notes and signatures at the bottom left of the page.